## **Annexure C**

## Data for every month ending July 2023

					Pending at the end of the month		time (in days)
					Pending for less than 3 month	Pending for more than 3 month	
2	3	4	5	6	7		8
Directly from Investor	0	0	0	0	0	0	0
SEBI (SCORES)	0	0	0	0	0	0	0
Depositories	0	0	0	0	0	0	0
Other Course / if see					0		2
Other Source ( if any )	U	0	0	0	0	0	0
Crand Tatal	0			0			0
	Directly from Investor  SEBI (SCORES)	Directly from Investor 0  SEBI (SCORES) 0  Depositories 0  Other Source ( if any ) 0	Directly from Investor 0 0  SEBI (SCORES) 0 0  Depositories 0 0  Other Source ( if any ) 0 0	Directly from Investor         0         0         0           SEBI (SCORES)         0         0         0           Depositories         0         0         0           Other Source ( if any )         0         0         0	Directly from Investor         0         0         0         0           SEBI (SCORES)         0         0         0         0           Depositories         0         0         0         0           Other Source ( if any )         0         0         0         0	SEBI (SCORES)	

## **Trend of monthly disposal of complaints**

SN	Month	Carried forward from previous month	Received	Resolved *	Pending **
1	2	3	4	5	6
1	Apr-22	0	0	0	0
2	May-22	0	0	0	0
3	Jun-22	0	0	0	0
4	Jul-22	0	0	0	0
5	Aug-22	0	0	0	0
6	Sep-22	0	0	0	0
7	Oct-22	0	0	0	0
8	Nov-22	0	0	0	0
9	Dec-22	0	0	0	0
10	Jan-23	0	0	0	0
11	Feb-23	0	0	0	0
12	Mar-23	0	0	0	0
13	Apr-23	0	0	0	0
14	May-23	0	0	0	0
15	Jun-23	0	0	0	0
16	Jul-23	0	0	0	0
17	Aug-23	0	0	0	0
18	Sep-23	0	0	0	0
19	Oct-23	0	0	0	0
20	Nov-23	0	0	0	0
21	Dec-23	0	0	0	0
22	Jan-24	0	0	0	0
23	Feb-24	0	0	0	0
24	Mar-24	0	0	0	0
25	April-24	0	0	0	0
26	May-24	0	0	0	0
27	June-24	0	0	0	0
28	July-24	0	0	0	0
29	Aug-24	0	0	0	0
30	Sep-24	0	0	0	0
31	Oct-24	0	0	0	0
32	Nov-24	0	0	0	0
33	Dec-24	0	0	0	0
34	Jan-25	0	0	0	0
35	Feb-25	0	0	0	0
36	Mar-25	0	0	0	0
37	April-25	0	0	0	0
38	May-25	0	0	0	0
39	June-25	0	0	0	0
40	July-25	0	0	0	0
41	Aug -25	0	0	0	0
42	Sep – 25	0	0	0	0

	Grand Total	0	0	0	0
44	Nov – 25	0	0	0	0
43	Oct – 25	0	0	0	0

<sup>\*</sup> Should include complaints of previous months resolved in the current month, if any

<sup>\*\*</sup>Should include total complaints pending as on the last day of the month, if any. ^Average resolution time is the sum total of time taken to resolve each complaint in the current

## **Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	2023-24	0	0	0	0
8	2024-25	0	0	0	0
9	2025-26				
10	2026-27				
11	2027-28				
	<b>Grand Total</b>	0	0	0	0